### THREE RIVERS MARKET

August 10, 2023, Board Meeting, 6:34-8:33 PM St. James Episcopal Church, Knoxville, Tennessee

### **MINUTES**

<b>Board Members in Attendance</b>	Board Members Absent
Caitlin Seidler, Chair	
Kimberly Lomonaco, Vice-Chair	
Adam Deen, Secretary/Treasurer	
Kathryn Tilson	
Erin O'Tool	
Valerie Woodings	
Damian Zannini	
Drew Rutherford	

### **Additional Attendees**

Fadi Aboush, General Manager Sommer Calhoun Brian Williams Kari Stuart Rebecca Blalock Barb Arnold Nikki Gray Kristen Faerber

# **PRELIMINARIES**

Call to Order: 6:30 PM- Caitlin Seidler

Action Items reviewed.

Meeting preparation: 1 minute of silence. Roll Call with statement of preparation.

Candidate Q&A

Brian Williams expressed interest in seeing another location Sommer Calhoun asked about time commitment for being a board member

# Agenda Review/Revision

Motion to approve the agenda: Drew Rutherford with amendment to update the month of the minutes from June to July, seconded: Kathryn Tilson, carried unanimously.

**Consent Agenda:** To approve the July 2023 Board Meeting Minutes; Policy Monitoring Reports for Executive Limitations, B10 - Membership Rights and Responsibilities; Executive Limitations, B8 - Treatment of Customers; Governance Process, D4 - Board Members' Code of Conduct

Motion to approve consent agenda: Erin O'Tool, seconded: Drew Rutherford; motion carried unanimously.

### **GENERAL MANAGER REPORT**

- New members in July: 66
- Nourishing Change: \$6,104 donated to Grandparents and Parents
- Financials show a 5.7% increase in July net sales over last year
- Sales Growth Report
- Operational Updates (staffing, stock/supply chain)

### **STUDY & ENGAGEMENT**

### PATRONAGE DIVIDEND DECISION

Discussion about the article distributed before the meeting, as well as preliminary conversation around expectations and communications regarding the upcoming patronage dividend decision.

### RFP FOR GM COMP

### **BREAK**

#### STUDY & ENGAGEMENT

### **COMMUNICATION STRATEGIES**

All board directors reviewed research they had done into other co-op communication strategies. Topics covered included social media presence, website usability, and direct feedback from other co-op leaders.

## FALL MEMBER LINKAGE EVENT

Discussion around the upcoming Rainbow Roots dried flower arrangement seminar. Questions were addressed around drop-ins, cost, and registration.

## **BOARD NEWS ASSIGNMENT**

Damian will write a post for this month.

### **ACTION ITEM REVIEW**

8:33pm Motion to adjourn: Drew Rutherford, seconded: Kathryn Tilson. Motion carried unanimously.

The Board meeting ended at 8:33 PM.

Certified: Caitle Scille Caitlin Seidler, Chair