



We're Hiring!

Customer Service Associate

We are seeking a positive, engaged member of our community to assist in coordinating daily tasks in the Co-op's Member and Customer Services department & help us create and nourish a healthier environment, healthier people, and a healthier community!

Enjoy the rewards of a fast paced part-time job that serves your community and provides a 20% discount on healthy local, organic, and natural foods, Paid Time Off, medical, dental and vision insurance, and wellness benefits, a birthday bonus.

The Customer Service Associate reports to the Front End Manager. The work includes providing excellent customer service, serving as the department Shift Leader, cleaning, and responding to customer requests and needs.

This is a full-time, non-exempt, 35-40 hours per week position.

Our minimum wage for this position is currently \$17.10/hour after a 90 Day Probationary Period. Pay is negotiable and dependent upon experience, education, and the capacity and creativity to help us grow the department.

Women, racial and ethnic minorities, LGBTQ+ persons, and/or persons age 40 and over are strongly encouraged to apply.

QUALIFICATIONS:

- Available to work evenings and weekends.
- Outstanding customer service skills, including experience with diverse cultures and backgrounds.
- Cash handling experience.
- Familiarity with local, natural, and organic foods.
- Proven ability to handle multiple demands, work under time pressures, and meet deadlines.
- Supervisory experience a plus!
- Willingness and ability to learn and grow to meet changing requirements of the job.

Stop by the Customer Service Desk for an application or find it, along with the job description and benefits of employment, on our website: www.threeriversmarket.coop/employment

Ready to apply? Submit a completed Three Rivers Market Job Application to the *Customer Service Desk* inside the store

Serving East Tennessee for over 41 years, Three Rivers Market is not-for-profit, community-owned business committed to growing an alternative, local economy. We are guided by a set of values and principles that emphasize fair and honest business practices and concern for our community.

All employment at Three Rivers Market is based on individual merit, qualifications and competence of the applicant without regard to race, national origin, creed, age, religion, sex, gender identity, disability, sexual orientation, marital or veteran status. We offer meaningful work as well as career opportunities.