

Drew Thurman
drew.thurman@knoxcounty.org

WORK EXPERIENCE

Compliance Manager: Knox County Government, Knox County Tennessee, 2009-Present
Recycling Coordinator: Knox County Government, Knox County Tennessee, 2008-2009
Supply Chain Management: FEMA Contractor, Team Lead, United States, 2006-2008.
GIS GPS Technician: Microdata GIS, West Virginia mapping project, WV, spring 2006.
Peace Corps Volunteer: Soros Educational Center, Miercurea Ciuc, Romania, 2002-2005.
Researcher: Community Partnership Center, University of Tennessee, Knoxville, TN, 2000-2001.
Network Administrator: University of Tennessee, Knoxville, 2000-2001.
Facilitator: Nine Counties One Vision, Knoxville Region, 2000.

SKILLS

Management and Leadership

- +Administrator for large department with multiple operations.
- +Manage complex regulatory and contractor compliance.
- +Directed Goods and Services Policy Work Group for City of Knoxville Sustainability Task Force.
- +Increased revenue through renegotiating procurement policies for selling recyclable commodities.
- +Created market based educational recycling programs to increase participation.
- +Increased inspection and preventative maintenance routines to increase safety and cut repair costs.
- +Leveraged grant funding to offset departmental priorities costs.
- +Chairperson of EarthFest Steering Committee, Knoxville's premier Earth Day event.

Communication and Technology

- +Experienced at public and media relations.
- +Manager of several social media accounts for multiple programs and events.
- +Experienced at presenting and explaining complex information and concepts.
- +Appreciation for correctly communicating politically sensitive policies.
- +Authored public reports and technical documents for institutions, boards, and agencies.
- +Proficient in multiple native and cloud based software (GIS, GPS tracking, publishing, Office, etc.)
- +Ability to develop graphical presentations, graphic editing, as well as improvising materials from scratch.

Interpersonal Skills

- +Trained and experienced facilitator in large and small working groups.
- +Manage all customer service complaints escalated to management.
- +Collaborative team leader focused on inclusive decision making.
- +Successful experience working with diverse peoples on a variety of programs and projects.
- +Integrated well into a foreign community conversing in multiple languages during Peace Corps.

Accomplishments and Personal Life

- +Awarded for excellence by Governor of Tennessee for creating a Used Medication Collection Program.
- +Developed the Compliance Manager position on the job while training new employees.
- +Awarded a competitive extension of service in Romania and given Returned Peace Corps Volunteer status.
- +Lifetime of local and international community volunteer work.
- +Bicycle commuter.
- +Runner.
- +Gardener.

EDUCATION

MS, Planning, Specialization Community Development, University of Tennessee, Knoxville, May 2002.
BA, Sociology, Minor Political Science, University of Tennessee, Knoxville, May 1999.